

# 5 Things You Aren't Considering (But Should Be) For Your AMR Installation



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Presented by:

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"Of the 3.5M new jobs created in manufacturing over the next decade, 2M will likely go unfilled."

- Deloitte

# Meanwhile consumer expectations are rising



- Locally produced
- Personalized
- Low cost
- Same-day shipping
- Free shipping
- Free returns

# And competition is fierce

\$22bn in industry sales transferred from large to smaller companies in North America between 2011 and 2016.

34 of the world's 50 biggest consumer companies are suffering either from slower sales and profits growth, or both.



No surprise here...

# The Autonomous Mobile Robot Market Is Taking Off Like A Rocket Ship



**Steve Banker** Contributor ⓘ

Transportation

*I cover logistics and supply chain management.*

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1 robot  $\neq$  10 robots  
10 robots  $\neq$  100 robots  
100 robots  $\neq$  1000 robots

# 5 Things You Aren't Considering (But Should Be) For Your AMR Installation

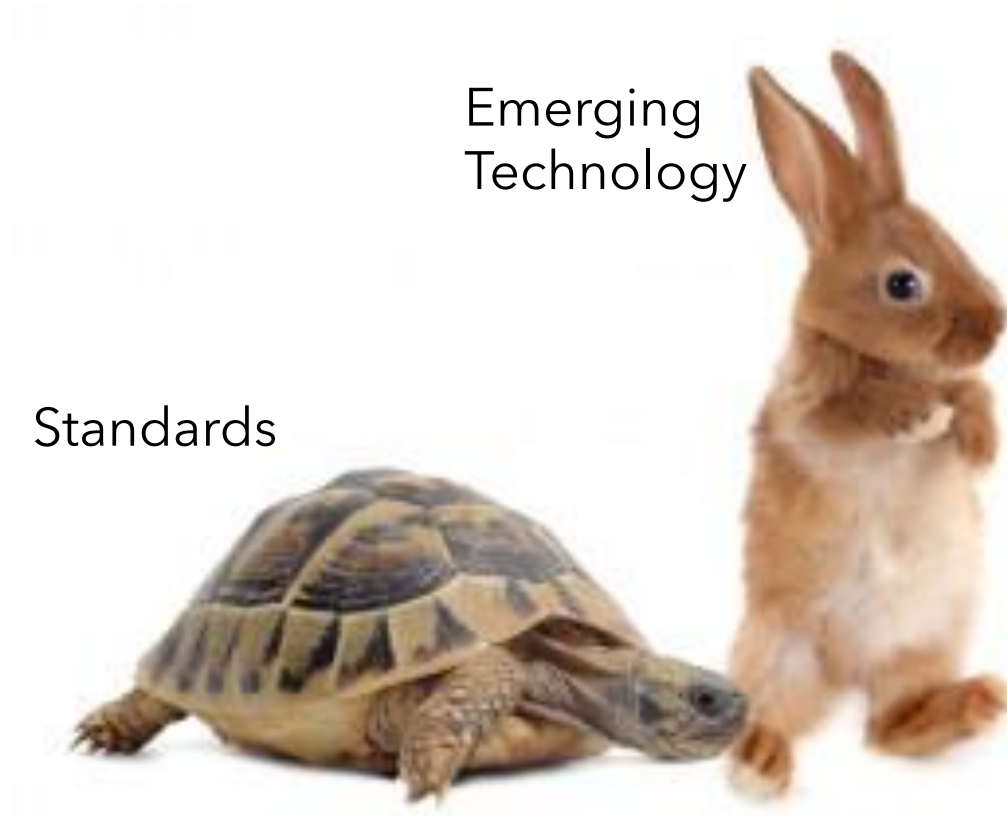
1. Safety
2. Capacity
3. Security
4. Connectivity
5. Scalability

Many robots + Many sites  
= New challenges:

## **1.Design for Safety**



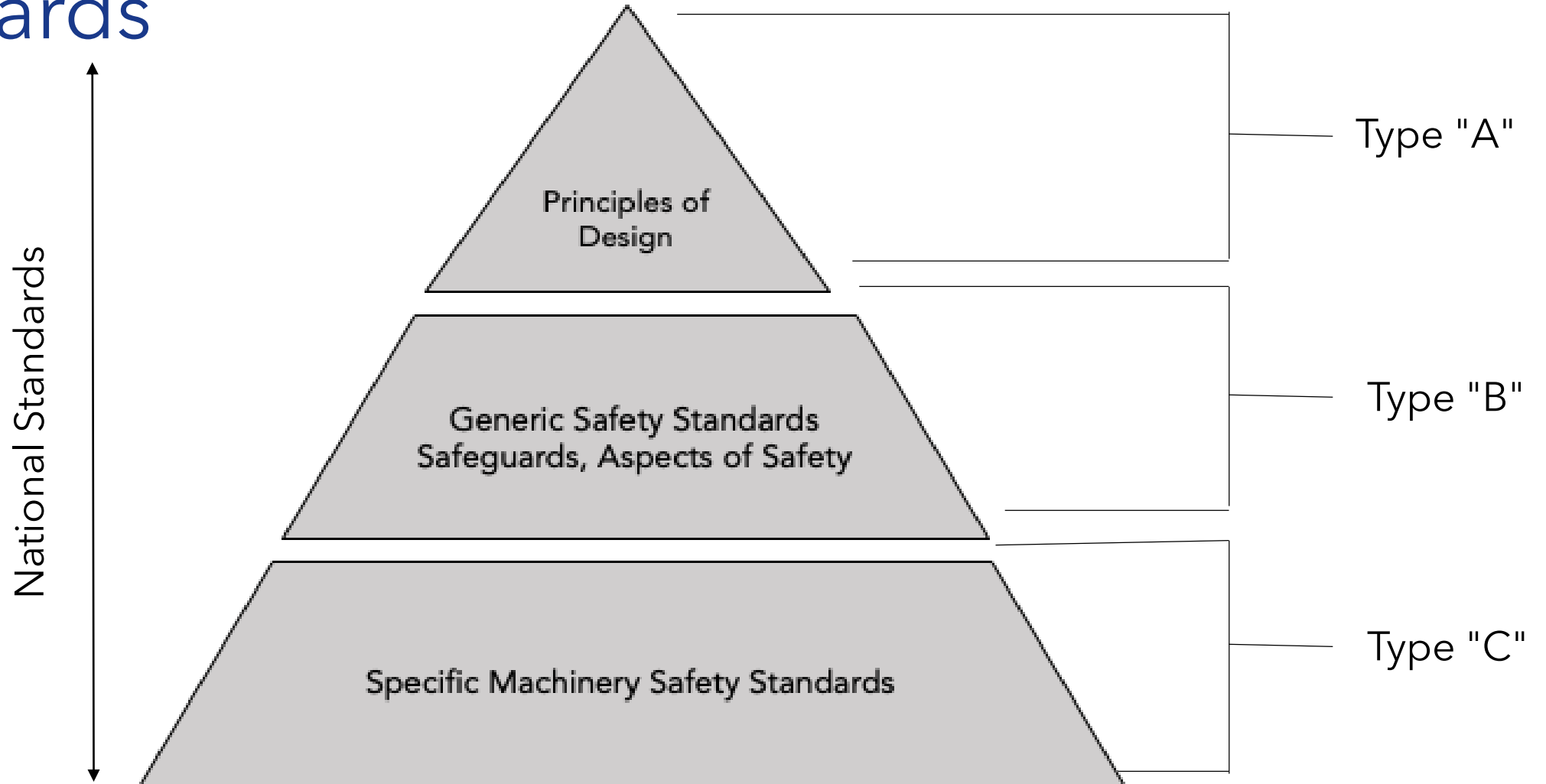
# The Standard Fable



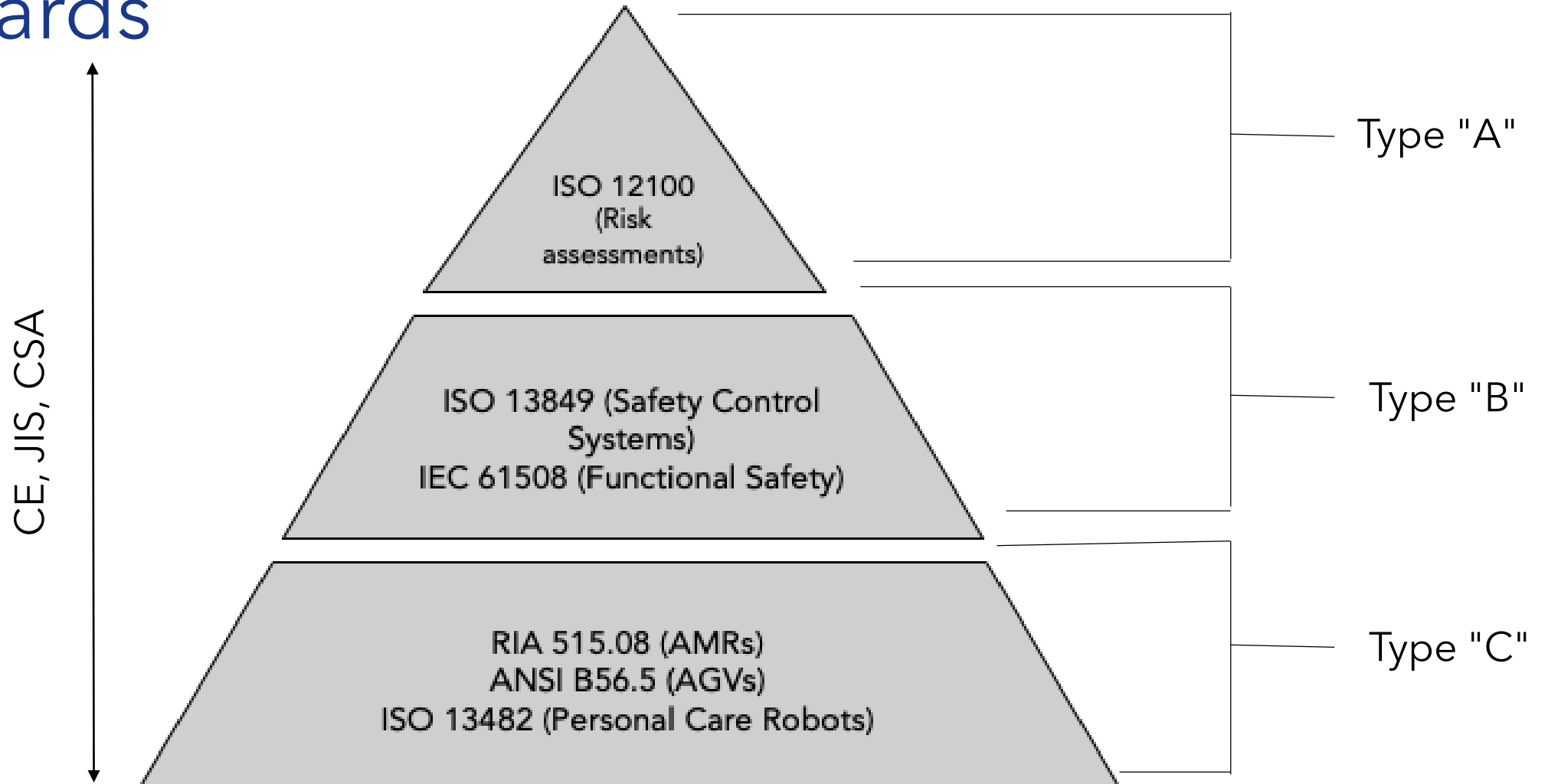
Emerging  
Technology

Standards

# Standards



# Standards

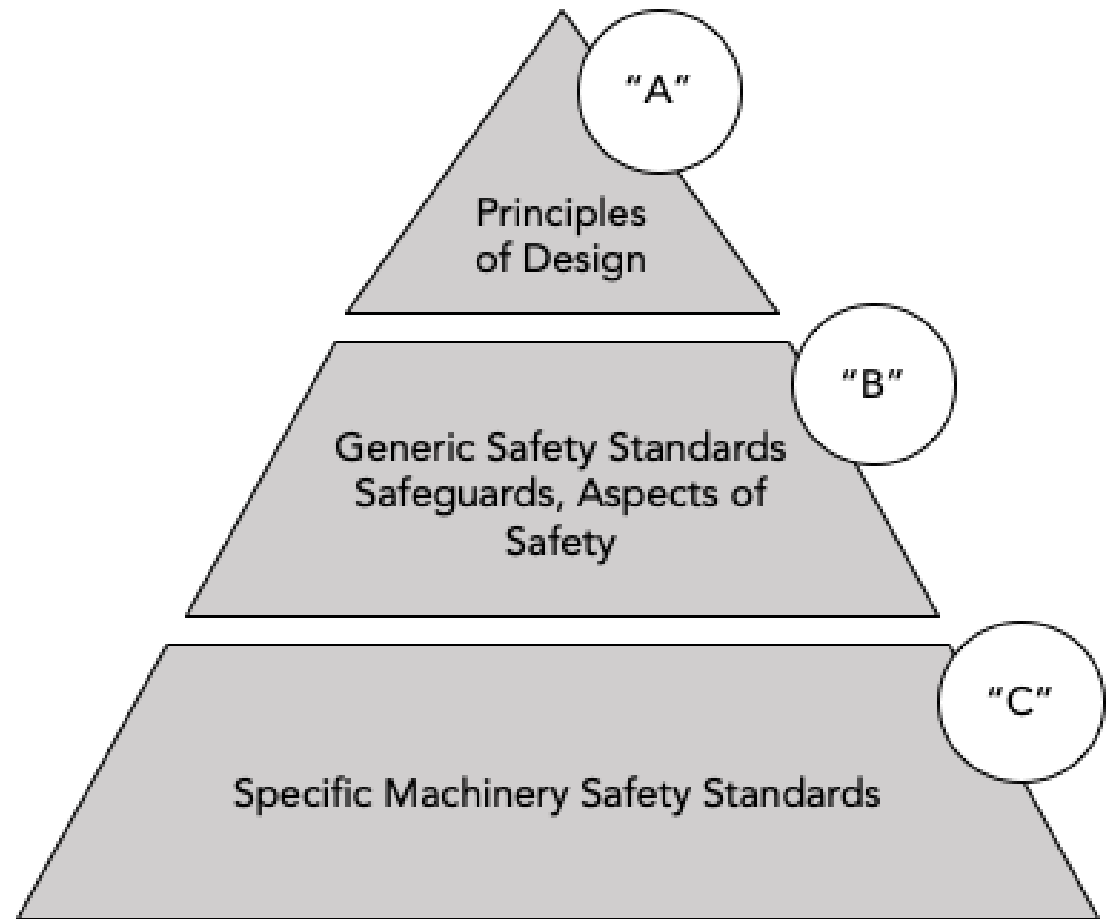


# Design for Safety

Type C standards should have specific advice on:

- Moving object detection
- 3D object detection
- Vehicle dynamic testing and restrictions
- Proper use of machine learning

But they usually don't!



# Recommendation

1. Ask your AMR provider for comprehensive safety review
2. Involve H&S early, test risk cases
3. 3D sensors: How are they used, how are they tested, what are their failure modes?



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## **1.Design for Capacity**

# The Nines

**User: "I want 99% uptime"**

Availability Level	Uptime	Downtime per Year	Downtime per Day
1 Nine	90%	36.5 days	2.4 hours
2 Nines	99%	3.65 days	14 minutes
3 Nines	99.9%	8.76 hours	86 seconds
4 Nines	99.99%	52.6 minutes	8.6 seconds
5 Nines	99.999%	5.25 minutes	0.86 seconds

# Typical Situation

**User: "I want 99% uptime"**

10 robots x 16hrs/day = 160 robot hrs - target

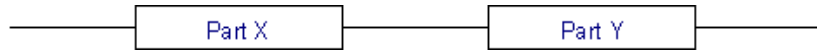
1 robot down for 16 hrs = 144 robot hrs - actual

144 hr actual / 160 hr target = 90%

# Availability vs Capacity

## Availability in Series

Typical Process Automation Equipment



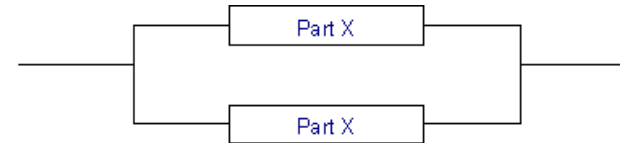
**Failure of one part causes failure of system**

$$A = A_x A_y$$

Component	Availability	Downtime
X	99% (2-nines)	3.65 days/year
Y	99.99% (4-nines)	52 minutes/year
<b>X and Y Combined</b>	<b>98.99%</b>	<b>3.69 days/year</b>

## Availability in Series

Typical IT Server System



**Failure of all parts causes failure of system**

$$A = 1 - (1 - A_x)^2$$

Component	Availability	Downtime
One X component	99% (2-nines)	3.65 days/year
Two X components	99.99% (4-nines)	52 minutes/year
<b>3 X components</b>	<b>99.9999% (6-nines)</b>	<b>31 seconds/year!</b>

# Availability vs Capacity

## Partial Operational Availability

Typical AMR System

## Hybrid System

A system with N components where the system is considered to be available when at least N-M components are available (i.e. no more than M components can fail). The availability of such a system is denoted by  $A_{N,M}$

$$A_{N,M} = \sum_{i=0}^M \frac{N!}{i! \times (N-i)!} \times A^{(N-i)} \times (1-A)^i$$

# Availability ≠ Capacity



# Recommendation

1. Contract for Capacity where possible
2. Where not possible, spend time understanding the math

Many robots + Many sites  
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## **1.Design for Security**

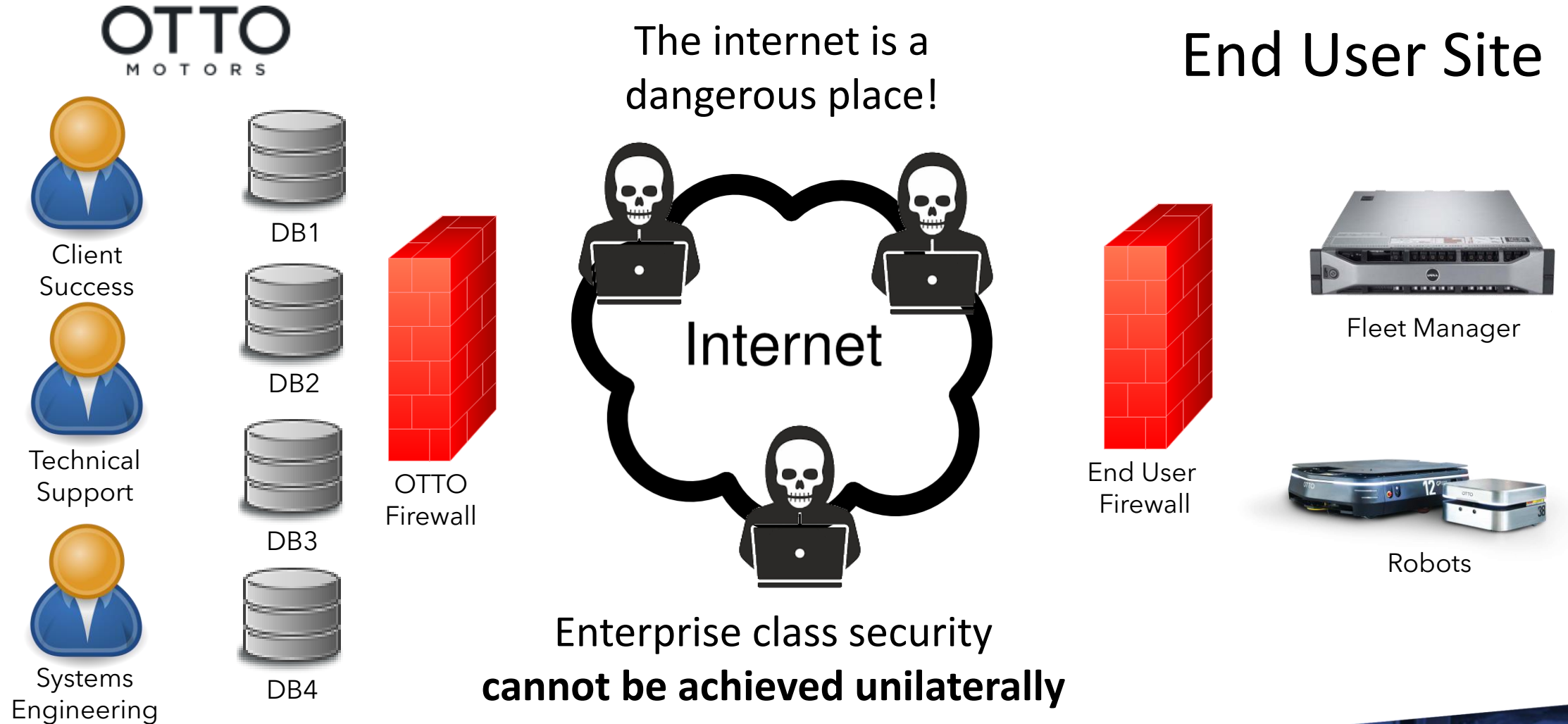
**Policy**

# Hackers eye the factory floor

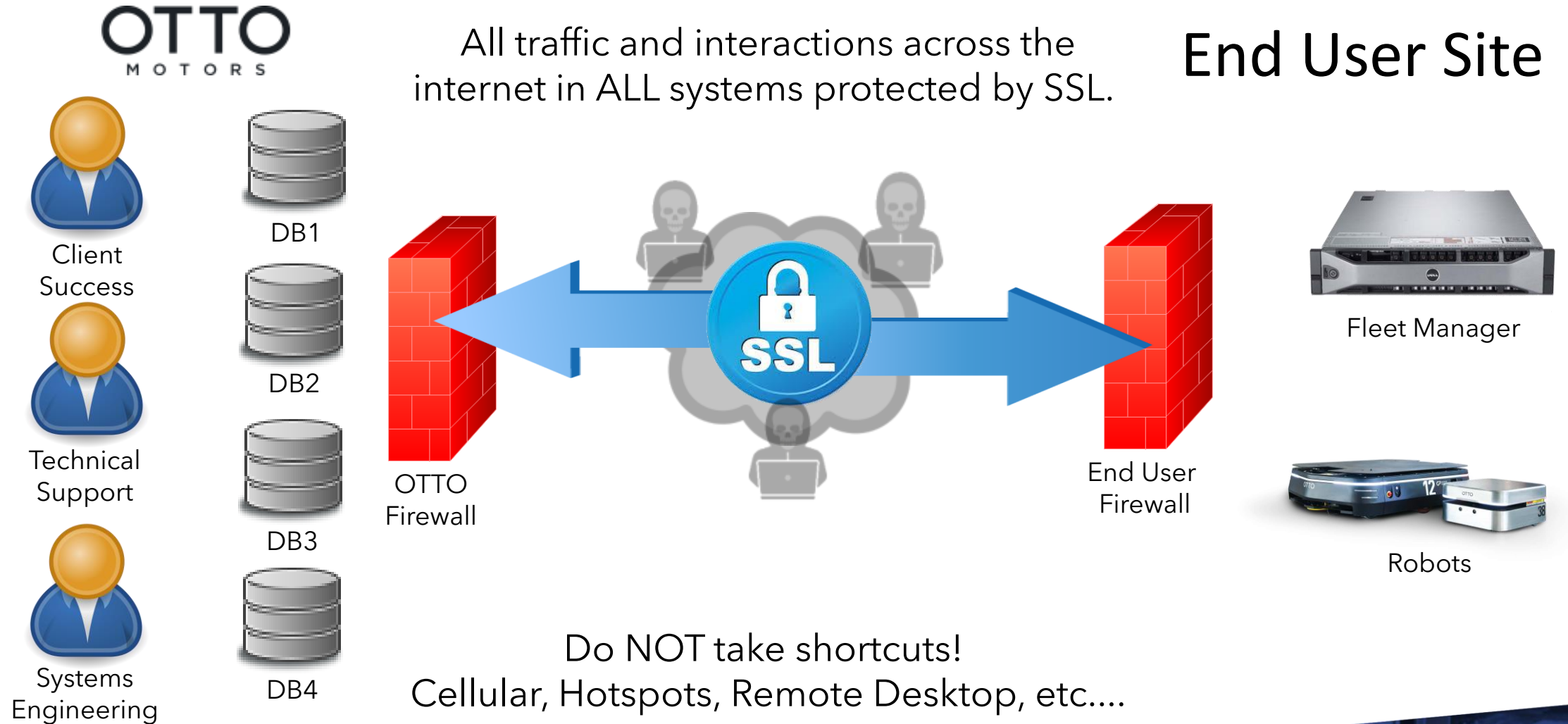
Manufacturers are turning to internet-connected devices. That's bringing new risks

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# Network Topology

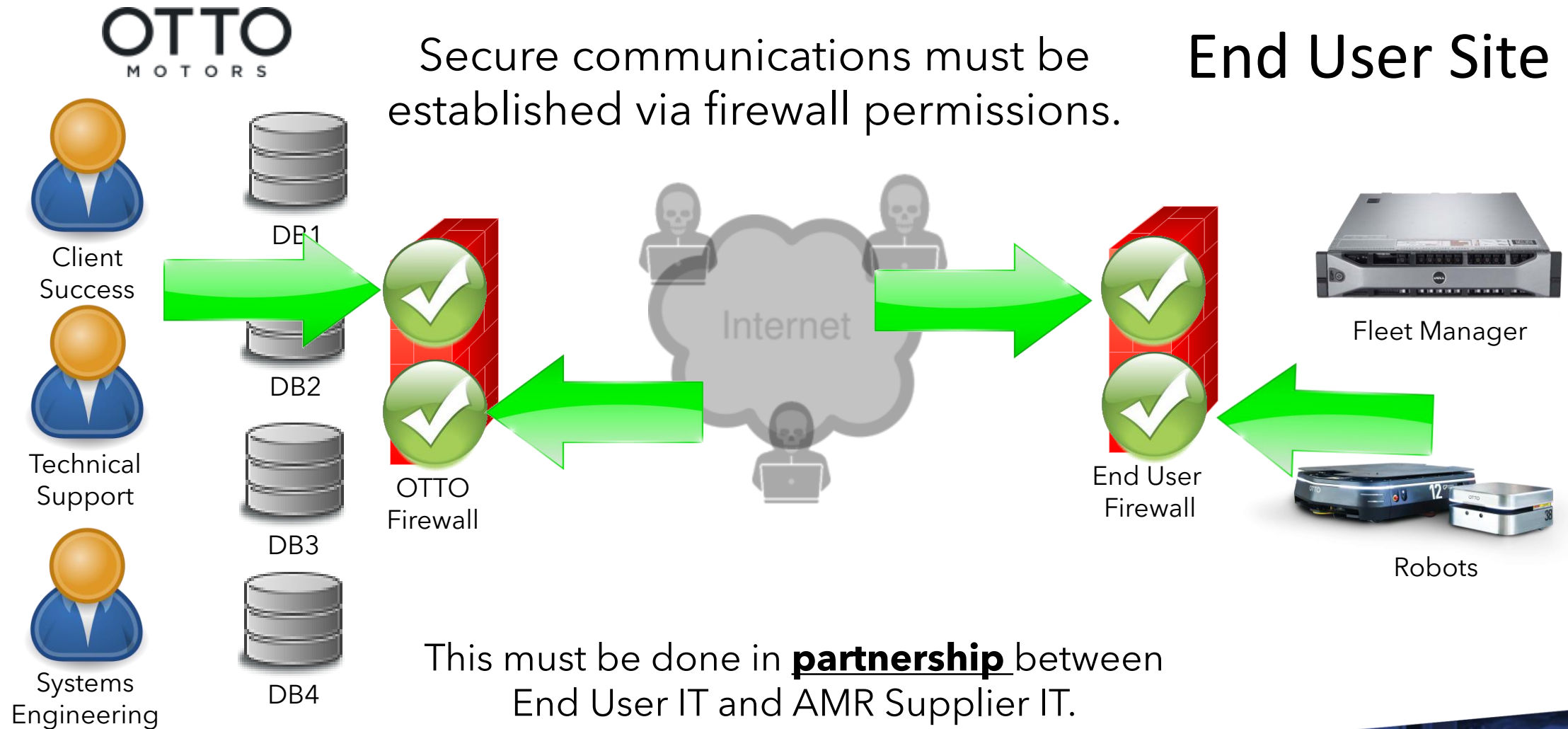


# Network Topology





# Network Topology



# Recommendations

1. Involve IT as early as possible, don't bypass
2. Ask your AMR provider for their InfoSec compliance policies
3. When in doubt get a 3rd party infosec audit or default to NIST frameworks/PCI DSS

Many robots + Many sites  
= New challenges:

## **4. Design for Connectivity**

The Smart Factory is Connected.  
More and more machines are coming online.



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AMR are Data Machines.

Wifi networks were not designed for AMRs.

More AMRs = More demand on your network.

How many AMRs before your network breaks?

How many AMRs before their fleet manager breaks?

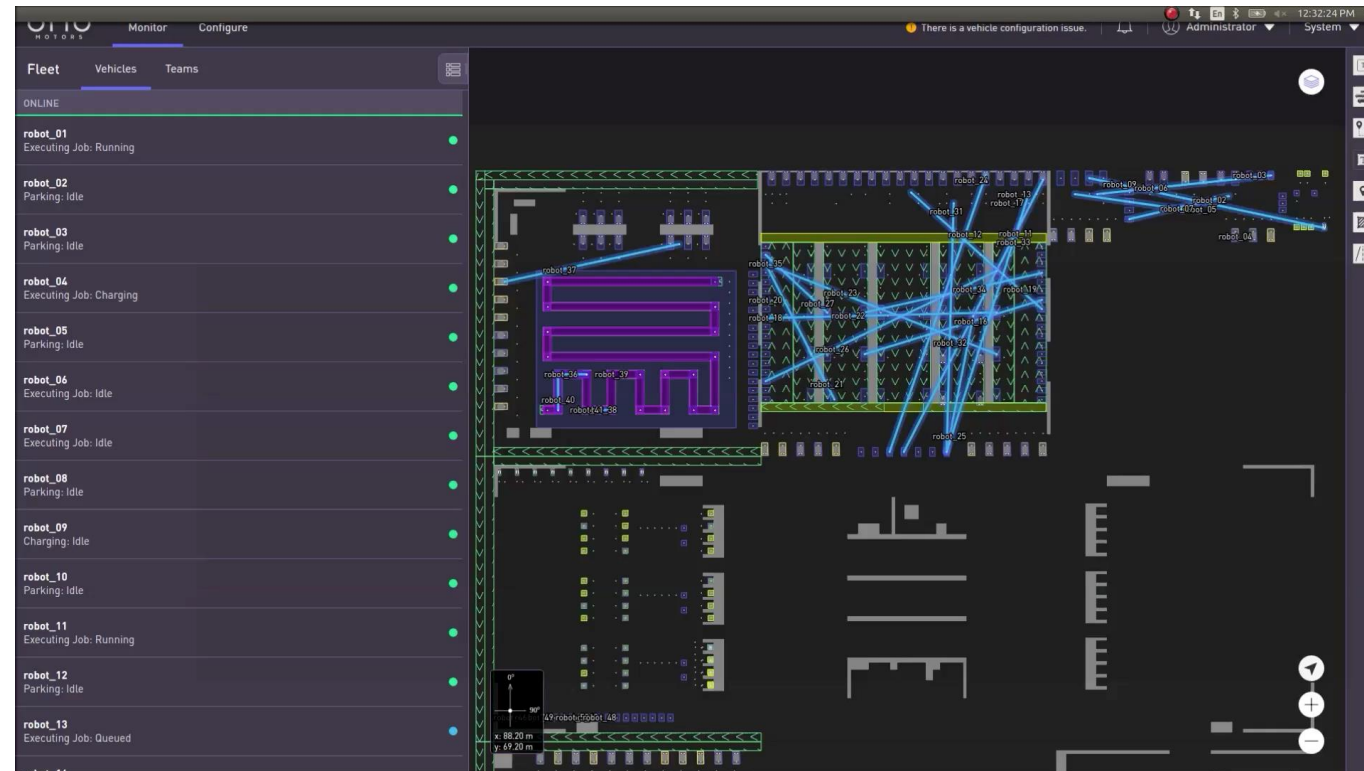


# Virtual Test Pressure

10x+ more pressure on production software

Test pass criteria: 3000 missions per hour, 200,000 missions run in 72 hrs

Incorporation of user errors, network failures



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# Recommendation

1. Ask your AMR provider for detailed test reports.
2. Ask your AMR provider for information on their software QA/QC policies and strategies.

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## **5. Design for Scale**

# Full Facility Simulation

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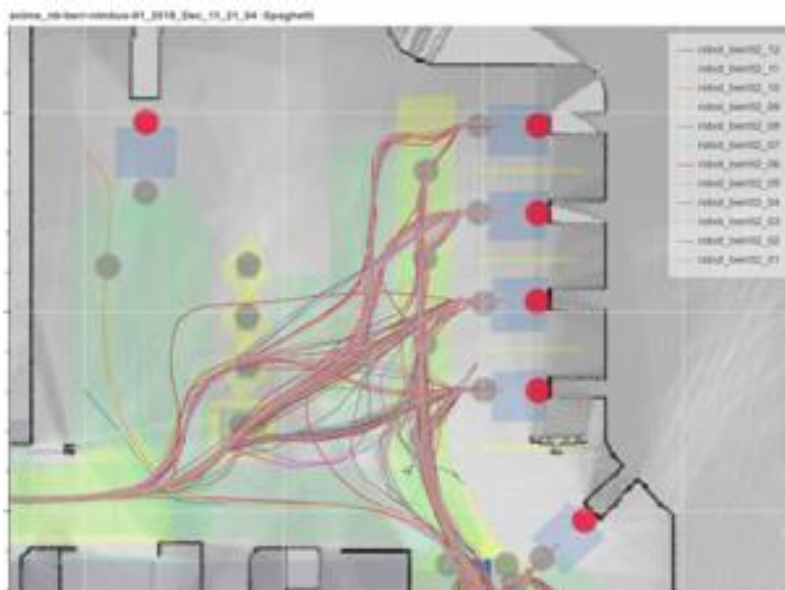
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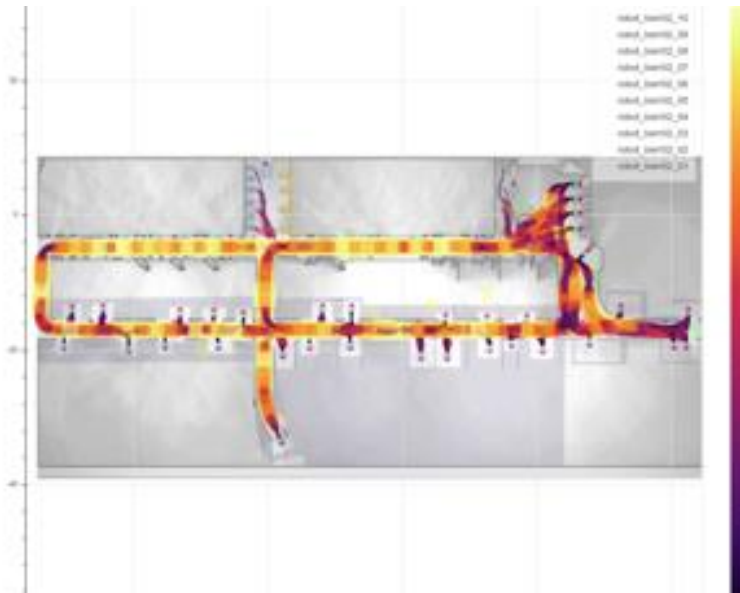
"What are the material flow patterns?"

"Where are the process bottlenecks?"

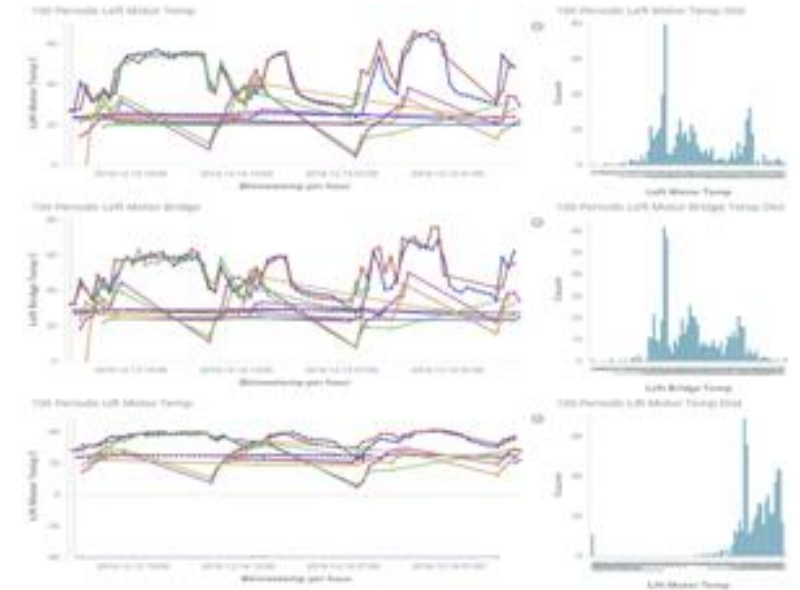
"What vehicles might need service?"



Spaghetti Maps



Speed Heatmaps



Vehicle Diagnostics

# Questions for Scaling

1. Ask what services your AMR provider offers for design and simulation.
2. Ask what services your AMR provider offers for diagnostics, analysis and reporting.



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*For more information:*

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