

Automating Last Inch Handoff into Self-Serve Success

Presented by:

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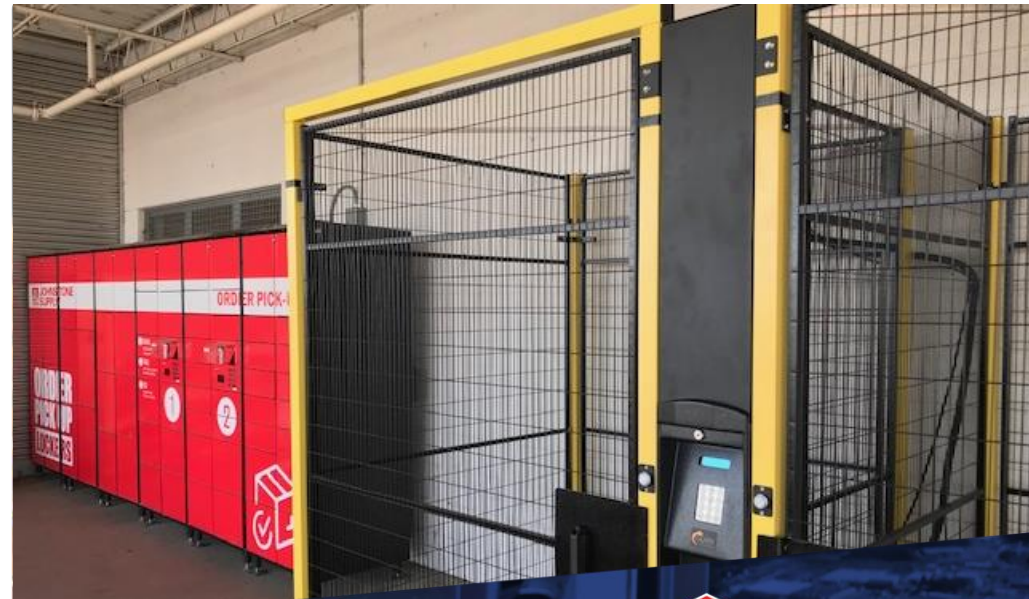


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Opportunity

- 24/7 and 24/5 facilities → back to back shifts make it difficult to staff RF rooms
- Centralized location creates inefficiencies
- Need reduction in manual effort, better asset control managing check in/out of hardware



Solution Approach

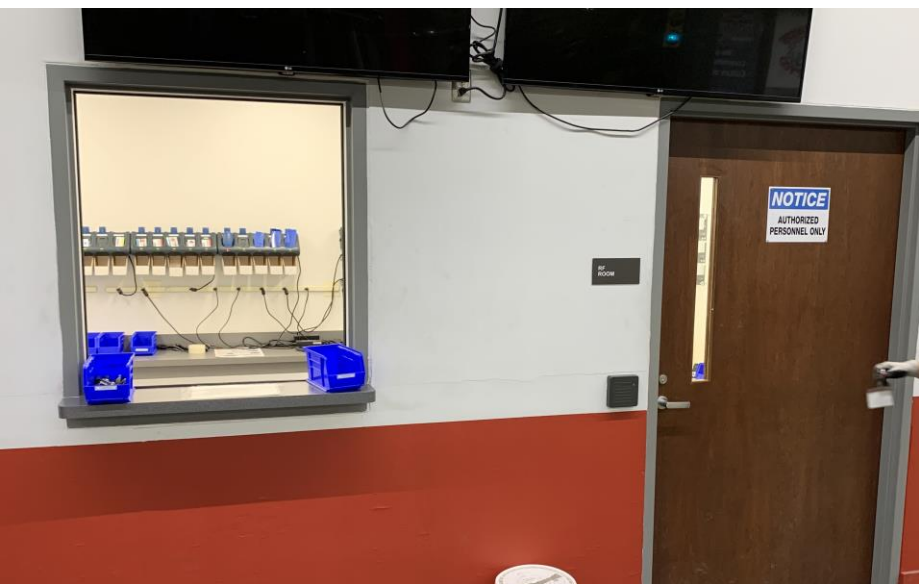
- DC GM built a compelling business case for implementation. Cabinets: key to optimizing device management
- Piloted Apex cabinets in new DC in NY - just under 1MM square feet
- Positive feedback from pilot within the first 3 months; helped drive decision to expand to other facilities
- Given success of first installation, we plan to deploy across our remaining distribution facilities



Impact

- Efficiency due to decentralization of cabinets within the DCs
- Supervisors able to do shift prep instead of issuing hardware
- Plan ahead for peak – Flexibility of hardware type & quantity





Other Results

- Increased accountability (reduction in shrink and damage)
- Future expansion – at the cabinet level or at facility level





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Taking automation beyond last inch

- Tight Labor Markets
- Need for more Capacity
- Fulfillment as a Competitive Weapon



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Trends in Asset Management

- Tie People to Assets
- More efficient check-in and check-out
- Accountability



Key Takeaways

- The cost of doing nothing is not nothing
- Communication across the organization is key to success
- ROI can come in many shapes and sizes





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