# Future-proof Your Operations

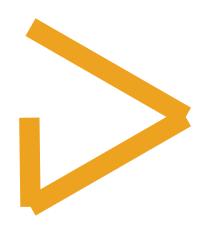
combining the individual strengths of humans and robots

presented by Daniel Theobald



Next week delivery became 2-day delivery became same-day delivery...

## "the Amazon effect"









#### $\textbf{customers want} \rightarrow$

• which means →

### more options

- more SKUS
- smaller orders
- nonconveyables

## faster delivery

- higher throughput
- faster cycle times
- more locations

#### 24/7 service

- realtime updates
- higher uptime
- more shifts

Top challenges facing the Materials Handling industry with regards to automation:

1. Hype is good for startups raising money, but bad for everyone else.

2. Safety, Safety, Safety.

3. Public perception, fear.

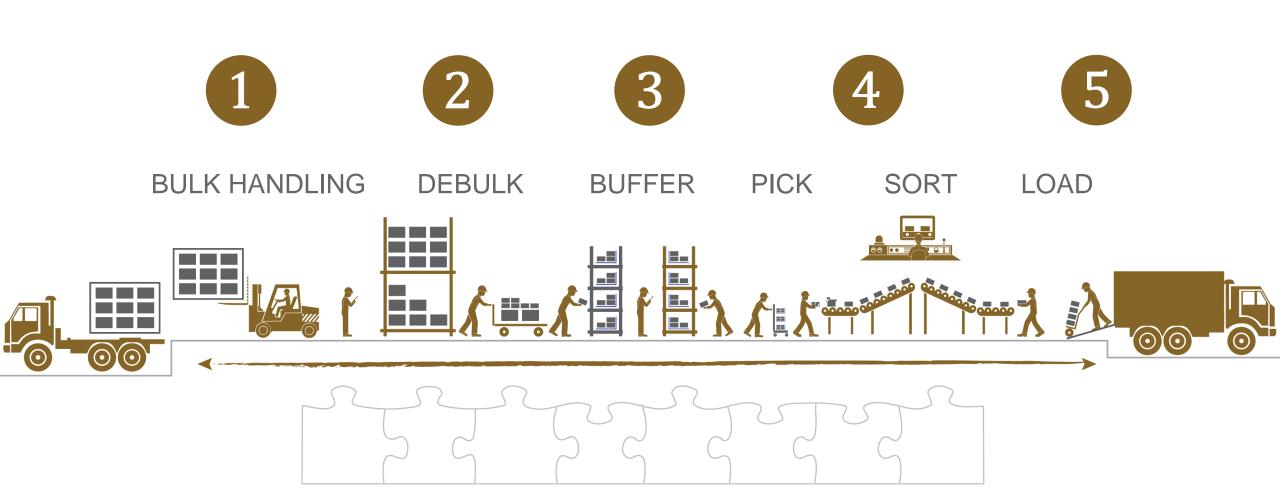
4. Lack of interoperability.

## inflexible



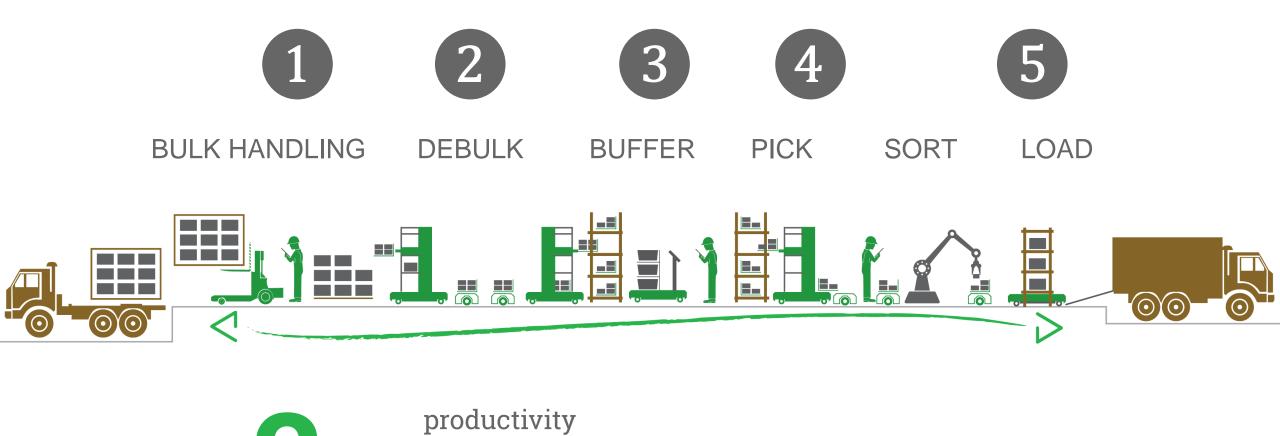
changes to workflow or market demand require re-engineering and re-building automating each process independently is common practice... but it'll cost you

## static, rigid, manually engineered



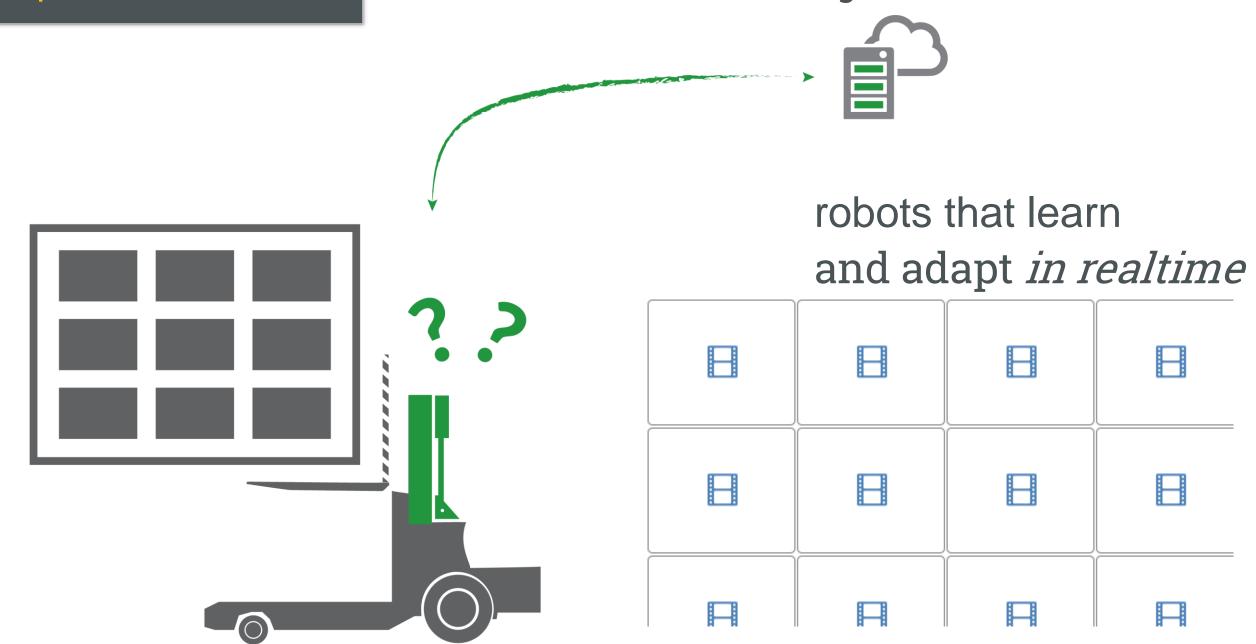
what if automated workflows could adapt to ever-changing environments?

## embrace flexibility



and decreasing non-value-added travel by

embrace machine learning



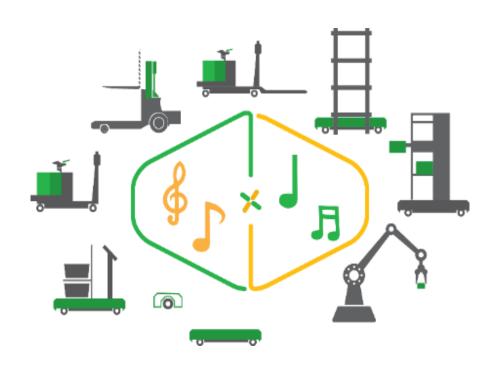
# what happens when you try to remove the human factor altogether?

"Yes, excessive automation at Tesla was a mistake. To be precise, my mistake.

Humans are underrated."

- Elon Musk

## embrace orchestration



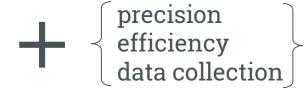
orchestrate & optimize evolving mix of diverse robots and humans that execute workflow

# a hybrid model for physical work



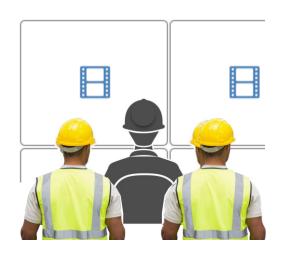
the human factor

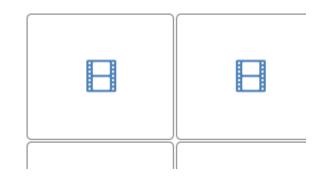
abstract **reasoning**emotional **intelligence**strategic **creativity** 



the robot factor





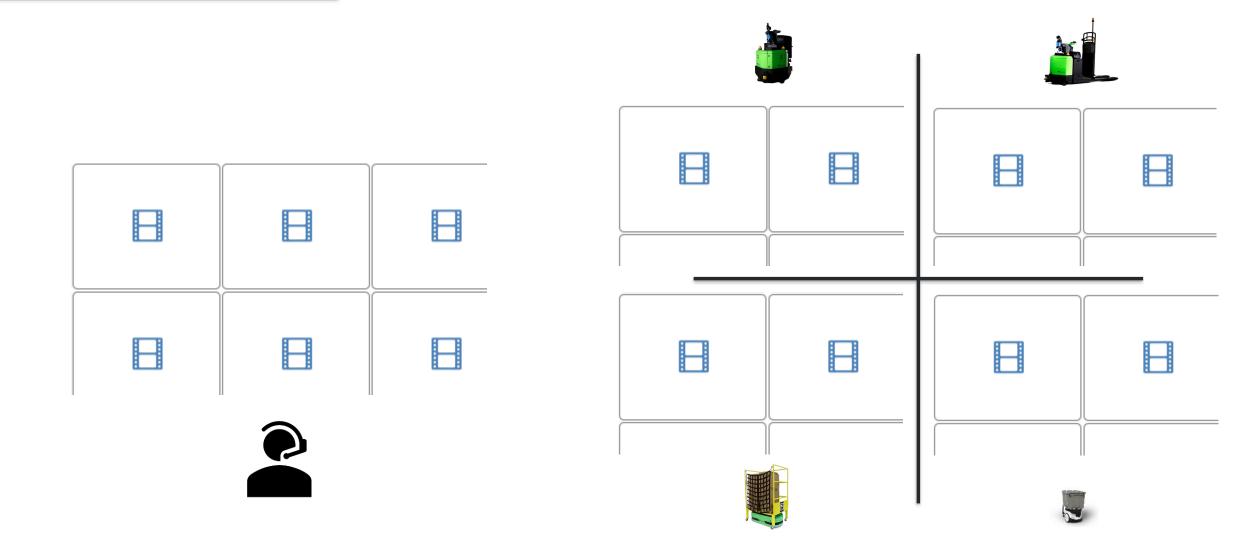




= an adaptable future

## optimized workflows

combine the individual strengths of humans and robots



## when you have a wide range of robots







interoperability is key

#### embrace standards

working with a wide range of robots



to establish standards of interoperability





























































## In Conclusion

5 key ways to future-proof your materials handling operations:

- 1. Flexible, adaptable fleets of a variety of autonomous equipment.
- 2. Crawl, Walk, Run.
- 3. Empower workers with information.
- 4. Orchestrate.
- 5. Interoperablility.

